

INTEGRATED POLICY QUALITY, ENVIRONMENT, O.H.S., ENERGY AND FOOD SAFETY

DO 2.1

Rev. 15 10/01/2022

The company VALDIGRANO S.r.l. based in Via Borsellino, 35/37 in Rovato (BS) operating in the field of pasta production sets as the aim of its production activity the creation of products that guarantee the Consumer's Safety and that meet their needs and expectations.

VALDIGRANO recognizes that in this period of health emergency following the COVID-19 pandemic, the protection of the health of its workers and that of its customers and suppliers, as well as the safety of the products, must be the main objective.

VALDIGRANO S.r.l. is strongly committed to respecting the environment, to minimizing the risks related to health and safety at work, to the continuous improvement of the environmental, energy and quality performance connected to its activities.

To confirm this commitment, the company has decided to voluntary equip itself with a management system for quality, environment and safety compliant with the *UNI EN ISO 9001:2015*, *UNI EN ISO 14001:2015*, *UNI ISO 45001:2018*, *UNI CEI EN ISO 50001:2018* standards and the *IFS standard*.

The management system is documented and inspired by the following general principles:

- ✓ Full customer satisfaction by exploiting the experience and knowledge of the sector gained by the Pagani family in more than 50 years of activity, combined with the professionalism and ability of the employees;
- ✓ Continuous improvement of business processes, products and environmental, energy, health and safety performances;
- ✓ Minimization of environmental, health and safety impacts, energy waste;
- ✓ Effective maintenance of the Integrated Management System;
- ✓ Company success and enhancement of its products;
- ✓ Verification and maintenance of legislative compliance and willingness to dialogue with public authorities, local communities, associations and customers.

The above is summarized in the following objectives:

- IMPROVEMENT OF PERFORMANCES through appropriate studies relating to product safety (in terms of allergens, contaminants, risk of fraud /authenticity, site security) and the implementation of specific controls; through the periodic monitoring of the return data with objective survey tools;
- 2. PROMOTION OF PROFESSIONALISM, SAFETY AND INTERPERSONAL RELATIONS AMONG EMPLOYEES thanks to the involvement of all employees also through specific training;
- **3. MONITORING OF SUPPLIER PERFORMANCES** through constant monitoring of the product and service offered, with a view to mutual collaboration and growth;



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- **4. ORIENTATION TO SATISFACTION OF EXPLICIT AND IMPLICIT CUSTOMER REQUESTS** thanks to the attention paid to customer needs and the periodic analysis of customer impressions through specific questionnaires and objective statistics;
- 5. IMPLEMENTATION OF AN ENVIRONMENTAL AND ENERGY POLICY, AIMED AT REDUCING THE IMPACT ON THE ENVIRONMENT through the separation of waste material, the waste reduction and the search for new technologies/supplies aimed at reducing energy consumption;
- **6. PROMOTION OF SUSTAINABILITY** through a careful assessment of consumption, waste management, the reduction of energy and material waste, the protection and enhancement of natural resources to the economic, social and institutional dimension of the company, in order to satisfy current needs and avoid compromising the ability of future generations to meet their own;
- 7. ADOPTION OF THE PRINCIPLES OF SOCIAL RESPONSIBILITY to support human values and integration, to adopt behaviours that allow to manage human resources in an honest, correct and attentive way to the expectations of the employees themselves;
- 8. ADOPTION OF THE NECESSARY PROVISIONS TO PREVENT ACCIDENTS, INJURIES AND PROFESSIONAL DISEASES demonstrating the constant commitment to protect the health and safety of workers even in front of new challenges such as the Coronavirus pandemic;
- **9. IMPROVEMENT AND DEVELOPMENT OF INFORMATION SYSTEMS** through the creation of an inter-company communication network and the improvement of traceability practices;
- 10. PRODUCT DIFFERENTIATION through the development of innovative products and the increase in the range offered;
- **11. EXPANSION AT NATIONAL LEVEL AND INTERNATIONAL LEVEL** to obtain satisfactory operating profits that allow to obtain resources for new investments;
- **12. PROMOTING CONSULTATION AND PARTICIPATION OF WORKERS AND THEIR REPRESENTATIVES** in order to involve workers for health and safety aspects;
- **13. PROMOTING AND IMPLEMENTING A PLAN FOR FOOD QUALITY AND SAFETY CULTURE** to involve workers in food safety practices and make them aware of the dangers to food safety;

The General Management is responsible for updating, implementing and disseminating the Integrated Policy to the people who work for the organization or on its behalf and ensures that it is kept appropriate to the nature, the environmental, energy, quality and safety dimension and impacts of its activities and services.

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